



P12-P18 BP12-BP18 Series Two and Four Post Lift Tables

Installation, Operation and **Service Manual**

Model Number
Serial #
Date Placed in Service

IMPORTANT: READ CAREFULLY
BEFORE INSTALLING OR OPERATING LIFT

Part orders are subject to a \$50 minimum charge.

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SECTION 1 INTRODUCTION

This manual provides all the information for the safe and proper assembly, operation and maintenance of Presto Lift Models P18, P12, BP18 and BP12. It is important that this manual be read by all personnel involved with the installation, maintenance or operation of the scissor lift. These models are designed for in-plant and non-hazardous locations.

WHERE UNIQUE SITUATIONS OR APPLICATIONS ARISE,
THAT ARE NOT COVERED IN THIS MANUAL,
CALL PRESTO LIFTS SERVICE DEPARTMENT
FOR FURTHER ASSISTANCE.

Distributed by: Custom Equipment Company 866-333-0728 sales@custommhs.com www.custommhs.com

Responsibility of Owners and Users

Inspection and Maintenance

The device shall be inspected and maintained in proper working order in accordance with Presto's owner's manual.

Removal from Service

Any device not in safe operating condition such as, but not limited to, excessive leakage, missing rollers, pins, or fasteners, any bent or cracked structural members, cut or frayed electric, hydraulic, or pneumatic lines, damaged or malfunctioning controls or safety devices, etc. shall be removed from service until it is repaired to the original manufacturer's standards.

Repairs

All repairs shall be made by qualified personnel in conformance with Presto's instructions.

Operators

Only trained personnel and authorized personnel shall be permitted to operate PowerStak.

Before Operation

Before using the device, the operator shall have:

- Read and/or had explained, and understood, the manufacturer's operating instructions and safety rules.
- Inspected the device for proper operation and condition. Any suspect item shall be carefully examined and a determination made by a qualified person as to whether it constitutes a hazard. All items not in conformance with Presto's specification shall be corrected before further use of the PowerStak.

During Operation

The device shall only be used in accordance with this owner's manual.

- Do not overload.
- Ensure that all safety devices are operational and in place.

Modifications or Alterations

Modifications or alterations to any Presto industrial positioning equipment shall be made only with written permission from Presto.

SAFETY ALERT SYMBOLS AND SIGNAL WORDS

The safety of all persons operating, maintaining, repairing, or in the vicinity of this equipment is of paramount concern. This is a powerful machine with moving parts, and is capable of causing personal injury if proper precautions are not taken. Therefore, throughout this manual, certain hazards have been identified which may occur in the use of the machine, and there are appropriate instructions or precautions which should be taken to avoid these hazards. In some cases, there are consequences which may occur if instructions or precautions are not followed. Below are the symbols and signal words along with their definitions referenced from ANSI Z535.4 - Product Safety Signs and Labels.

Safety Alert Symbols

These are the safety alert symbols.. They are used to alert you to potential physical injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.



For use with DANGER signal word

(Red Background)



For use with WARNING signal word

(Orange Background)



For use with CAUTION signal word

(Yellow Background)

Signal Words

The meaning of different signal words as defined by ANSI Standard Z535.4 indicates the relative seriousness of the hazardous situation.



DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.



WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.



CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.



NOTICE is used to address practices not related to personal injury.



SAFETY INSTRUCTIONS (or equivalent) signs indicate safety-related instructions or procedures.

SAFETY

The safety of all persons installing, using, servicing, or working near the unit is of paramount concern to Presto Lifts. The lift is a powerful machine with moving parts, and is **capable of causing personal injury if proper precautions are not taken.** Therefore, throughout this manual, Presto Lifts has identified certain hazards, which may occur in the use of the unit, and provided appropriate **instructions** or precautions that should be taken to avoid these hazards. In some cases, Presto Lifts' has also pointed out the **consequences** that may occur if Presto Lifts' instructions or precautions are not followed. Presto Lifts uses the following nationally recognized system for identifying the severity of the hazards associated with its products:

▲ DANGER – Immediate hazard that will result in severe personal injury or death.

AWARNING – Hazard or unsafe practice that could result in severe personal injury or death.

▲ CAUTION — Hazard or unsafe practice that could result in minor personal injury or property damage.

In the interest of safety, please read the entire manual carefully. You must understand the material in this manual before you install, use, or service the unit. If you have any question about any of the instructions in this manual, please contact Presto Lifts Inc. Service Department at 1-800-343-9322.



DO NOT INSTALL OR OPERATE THIS LIFT WITHOUT FIRST READING AND UNDERSTANDING THIS MANUAL.

In order to provide for the safe operation of the lift, Presto Lifts has identified certain hazards, which may occur during the installation, maintenance and use of these lifts.

AWARNING

Do not perform any repair work on lifts with a load on the platform or with the table in a raised position. All personnel must stand clear of the lift when table is in motion.

Do not put hands or feet under lift table. Do not work under table without securing lift.

Do not stand, sit, or climb on the lift.

Do not use the lift on soft, uneven or unstable surfaces.

Do not exceed load capacity.

Do not place load on moving lift.

Place loads in center of table and secure loads properly.

Do not raise or lower lift while maneuvering. Do not lower foot pump operated lifts quickly or with jerky motions.

SECTION 3 UNPACKING AND ASSEMBLY

Upon receipt of the P18, P12, BP18 or BP12 Lift, inspect the equipment completely to determine if there is any shipment damage and that the lift is complete. *Do not* use the lift if there appears to be any damage.

A. INSPECTION

Upon receipt of the P18, P12, BP18 or BP12 Lift, inspect the equipment completely to determine if there is any shipment damage and that the lift is complete. *Do not* use the lift if there appears to be any damage.

B. FOR BATTERY OPERATED UNITS

Plug in and charge overnight to assure battery is charged.

SECTION 4 OPERATION

A. MANUAL METHOD OF OPERATION:

- To raise, press on foot pedal to raise
- To lower slowly turn release knob counter clockwise until the desired rate of decent is achieved.
- To lock lift in position, press down on the floor lock.

B. BATTERY OPERATED METHOD:

- To raise, select "up" on hand pendant.
- To lower select "down" on hand pendant.
- To lock lift into position press down on floor lock.

SECTION 5

BATTERY MAINTENANCE

A. PREPARING TO CHARGE A BATTERY

- 1. Always turn off E-stop and key switch before working with the batteries.
- 2. Be sure the area around the stacker and the battery is well ventilated while battery is being charged.
- 3. The battery terminals, connections and wiring connections should be clean and free of corrosion. When cleaning any of these components wear a face shield or other suitable protective eyewear.
- 4. Read, understand and follow all battery and battery charger manufacturer's specific precautions while working with and/or charging batteries.

B. PRECAUTIONS FOR GROUNDING AND AC POWER CORD CONNECTION

Charger should be grounded to reduce risk of electric shock. Charger is equipped with an electric cord having an equipment-grounding conductor and grounding plug. The plug must be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.

A DANGER

Never alter the AC cord or plug provided. If it will not fit outlet, have proper outlet installed by a qualified electrician. Improper connection can result in a risk of an electric shock.

C. BATTERY CHARGER CONNECTION PRECAUTIONS

ACAUTION

Connect and disconnect the DC output plug (or clips) only when the AC cord is disconnected from the electric outlet. Never allow clips to touch each other.

- 1. To charge the unit, plug the charger into the 110 volt wall outlet. The charger is pre-wired to the battery.
- 2. Disconnect the charger from the 110 volt wall outlet once the indicators read fully charged.

SECTION 6 MAINTENANCE

Generally, the P or BP Series require little maintenance. However, routine inspection and maintenance will minimize costly repairs of hazardous conditions.

AWARNING

Never go under or service with a load on the table. If possible, service the lift in a down position.

A. ROUTINE INSPECTION AND MAINTENANCE

- All routine maintenance should be performed on a monthly basis.
- Lubricate wheels and all pivot points of the unit with a medium weight oil or light grease.
- Check wheels for wear and replace if necessary.
- Check for leaks by looking for telltale oil spots on the floor under the lift.
- Check oil level and fill if needed. Recommended hydraulic oil: Conoco Super Hydraulic 32
- Check water level of battery if needed.

B. TROUBLESHOOTING MAINTENANCE If lift does not rise to full height:

It probably requires oil. (Check with lift in down position.) To fill cylinder with oil, follow these instructions.

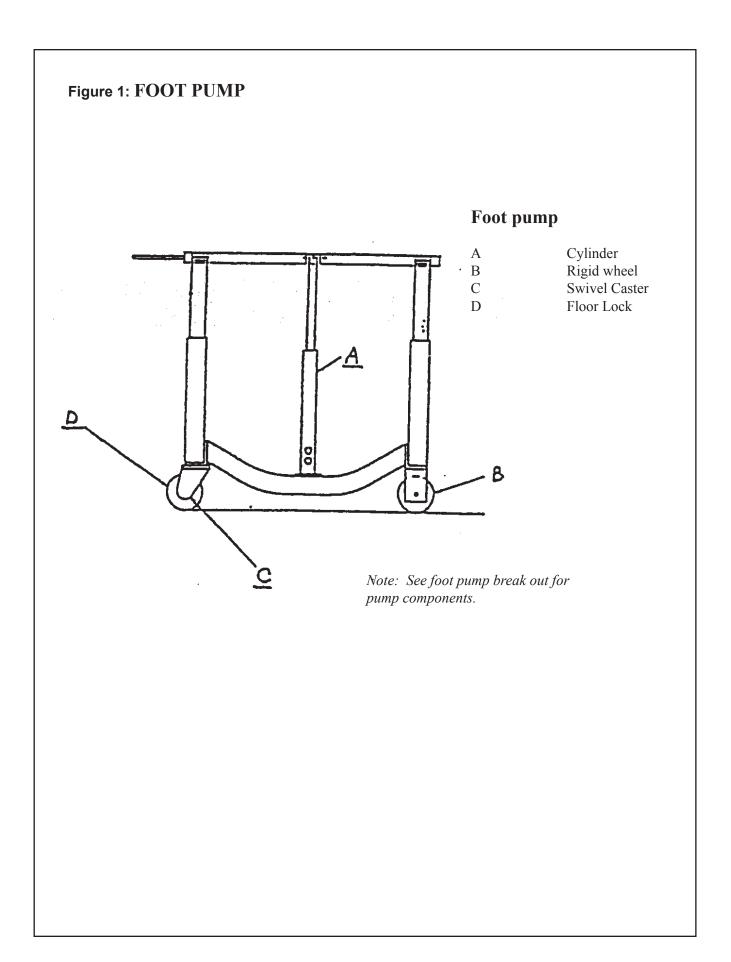
There are two pipe plugs in the cylinder.. Remove both plugs. Put a good grade of hydraulic jack oil in the cylinder through the top hole. When the oil reaches the level of the bottom hole, replace both plugs. TOP PLUG IS A BREATHER PLUG. BE SURE TO REPLACE PLUGS IN THEIR PROPER PLACES.

If Lift does not hold load, or tends to creep downward under a load:

- 1. Ram chevron set may be worn.
- 2. Dirt particle may be obstructing seating of the valve, allowing leakage.

If dirt particle is obstructing seating of the valve:

Open release valve by pressing down on release pedal. At the same time, pump foot lever three or four strokes. Do this three or four times. Then place some weight on the platform or forks and pump foot lever until platform reaches its full height. Now, lower lift six inches to a foot at a time. This will dislodge dirt and lift will work properly.



MANUAL POST TABLES

NOTE: For models sold July 2005 and after.

Please contact Presto Parts Department.

REF QTY DESCRIPTION

P12-10

Α	1	CYLINDER
D	1	FLOOR LOCK
В	2	5" X 2" FIXED WHEEL
С	2	5" X 2" SWIVEL CASTER
	1	FOOT LEVER
	1	FOOT LEVER PAD

P12-20

Α	1	CYLINDER
D	1	FLOOR LOCK
В	2	5" X 2" FIXED WHEEL
С	2	5" X 2" SWIVEL CASTER
	1	FOOT LEVER
	1	FOOT LEVER PAD

P12-40

Α	1	CYLINDER
D	1	FLOOR LOCK
В	2	5" X 2" FIXED WHEEL
С	2	5" X 2" SWIVEL CASTER
	1	FOOT LEVER
	1	FOOT LEVER PAD

MANUAL POST TABLES

NOTE: For models sold July 2005 and after.

Please contact Presto Parts Department.

REF QTY DESCRIPTION

P18-10

Α	1	CYLINDER
D	1	FLOOR LOCK
В	2	5" X 2" FIXED WHEEL
С	2	5" X 2" SWIVEL CASTER
	1	FOOT LEVER
	1	FOOT LEVER PAD

P18-20

Α	1	CYLINDER
D	1	FLOOR LOCK
В	2	5" X 2" FIXED WHEEL
С	2	5" X 2" SWIVEL CASTER
	1	FOOT LEVER
	1	FOOT LEVER PAD

P18-40

Α	1	CYLINDER
D	1	FLOOR LOCK
В	2	5" X 2" FIXED WHEEL
С	2	5" X 2" SWIVEL CASTER
	1	FOOT LEVER
	1	FOOT LEVER PAD

BATTERY OPERATED POST TABLES

NOTE: For models sold July 2005 and after.

Please contact Presto Parts Department.

REF QTY DESCRIPTION

BP18-10

Α	1	18" TRAVEL 1000 LBS. LINEAR ACTUATOR
F	1	25 AMP BATTERY
Е	1	CHARGER
G	1	2 BUTTON UP/DOWN SWITCH W/CORD & RELAY
D	1	FLOOR LOCK
В	2	RIGID CASTER
С	2	SWIVEL CASTER
	1	CYLINDER

BP18-20

Α	1	18" TRAVEL 2000 LBS. LINEAR ACTUATOR
F	1	32 AMP BATTERY
Е	1	10 AMP CHARGER
G	1	2 BUTTON UP/DOWN SWITCH W/CORD &
		RELAY
D	1	FLOOR LOCK
В	2	RIGID CASTER
С	2	SWIVEL CASTER
	1	CYLINDER

BATTERY OPERATED POST TABLES

NOTE: For models sold July 2005 and after.

Please contact Presto Parts Department.

REF QTY DESCRIPTION

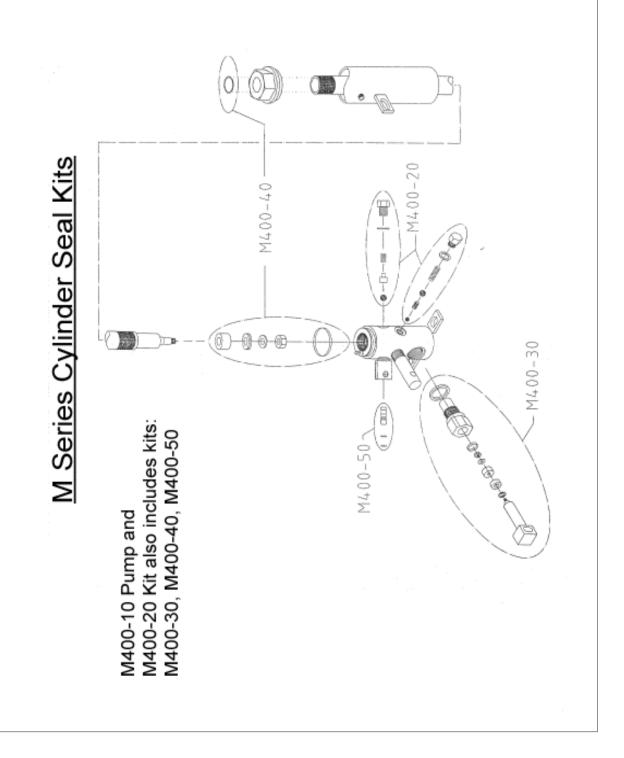
BP12-10

Α	1	12" TRAVEL 1000 LBS. LINEAR ACTUATOR
F	1	25 AMP BATTERY
Ε	1	10 AMP CHARGER
G	1	2 BUTTON UP/DOWN SWITCH W/CORD & RELAY
D	1	FLOOR LOCK
В	2	RIGID CASTER
С	2	SWIVEL CASTER
	1	CYLINDER

BP12-20

Α	1	12" TRAVEL 2000 LBS. LINEAR ACTUATOR
F	1	32 AMP BATTERY
Ε	1	10 AMP CHARGER
G	1	2 BUTTON UP/DOWN SWITCH W/CORD & RELAY
D	1	FLOOR LOCK
В	2	RIGID CASTER
С	2	SWIVEL CASTER
	1	CYLINDER

Figure 2: Cylinder Seal Kit



MANUAL OPERATED POST TABLES

_	REF	PART NUMBER	QTY DESCRIPTION	
		P12-5		
	Α	M400-36	1	CYLINDER
	D	77248-6M3	1	FLOOR LOCK
	В	C102PH	2	5" X 2" FIXED WHEEL
	С	C101E-01	2	5" X 2" SWIVEL CASTER
		P12-10		
	Α	M400-36	1	CYLINDER
	D	77248-6M3	1	FLOOR LOCK
	В	C102PH	2	5" X 2" FIXED WHEEL
	С	C101E-01	2	5" X 2" SWIVEL CASTER
		P12-20		
	Α	M400-36	1	CYLINDER
	D	77248-6M3	1	FLOOR LOCK
	В	C102PH	2	5" X 2" FIXED WHEEL
	С	C101E-01	2	5" X 2" SWIVEL CASTER
		P12-30		
	Α	M400-48-4K	1	CYLINDER
	D	77248-6M3	1	FLOOR LOCK
	В	C102PH	2	5" X 2" FIXED WHEEL
	С	C101E-01	2	5" X 2" SWIVEL CASTER
		P12-40		
	Α	M400-48-4K	1	CYLINDER
	D	77248-6M3	1	FLOOR LOCK
	В	C102PH	2	5" X 2" FIXED WHEEL
	С	C101E-01	2	5" X 2" SWIVEL CASTER

MANUAL OPERATED POST TABLES

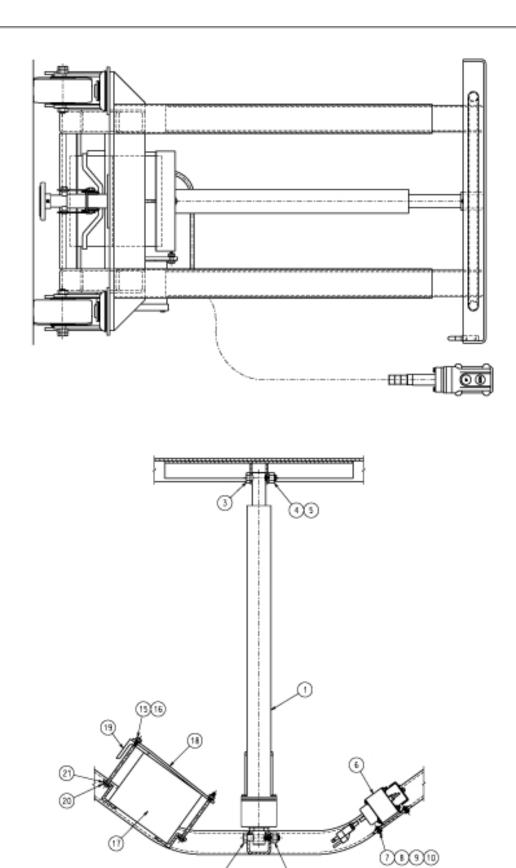
PART NUMBER	QTY	DESCRIPTION
P18-5		
M400-48	1	CYLINDER
77248-6M3	1	FLOOR LOCK
C102PH	2	5" X 2" FIXED WHEEL
C101E-01	2	5" X 2" SWIVEL CASTER
P18-10		
M400-48	1	CYLINDER
77248-6M3	1	FLOOR LOCK
C102PH	2	5" X 2" FIXED WHEEL
C101E-01	2	5" X 2" SWIVEL CASTER
P18-20		
M400-48	1	CYLINDER
77248-6M3	1	FLOOR LOCK
C102PH	2	5" X 2" FIXED WHEEL
C101E-01	2	5" X 2" SWIVEL CASTER
P18-30		
M400-48-4K	1	CYLINDER
77248-6M3	1	FLOOR LOCK
C102PH	2	5" X 2" FIXED WHEEL
C101E-01	2	5" X 2" SWIVEL CASTER
P18-40		
M400-48-4K	1	CYLINDER
77248-6M3	1	FLOOR LOCK
C102PH	2	5" X 2" FIXED WHEEL
C101E-01	2	5" X 2" SWIVEL CASTER
	PART NUMBER P18-5 M400-48 77248-6M3 C102PH C101E-01 P18-10 M400-48 77248-6M3 C102PH C101E-01 P18-20 M400-48 77248-6M3 C102PH C101E-01 P18-30 M400-48-4K 77248-6M3 C102PH C101E-01 P18-40 M400-48-4K 77248-6M3 C102PH C101E-01	PART NUMBER QTY P18-5 M400-48 1 77248-6M3 1 2 C102PH 2 2 P18-10 4 4 M400-48 1 4 77248-6M3 1 4 C102PH 2 2 P18-20 4 1 4 M400-48 1 4 4 C102PH 2 2 2 P18-30 4 4 4 M400-48-4K 1 4 C102PH 2 2 C101E-01 2 2 P18-40 4 4 M400-48-4K 1 4 M400-48-6M3 1 4 C102PH 2 2 P18-40 4 4 M400-48-4K 1 4 M400-48-4K 1 4 T7248-6M3 1 4 C102PH 2 2 P18-40 4 4 M400-48-4K 1

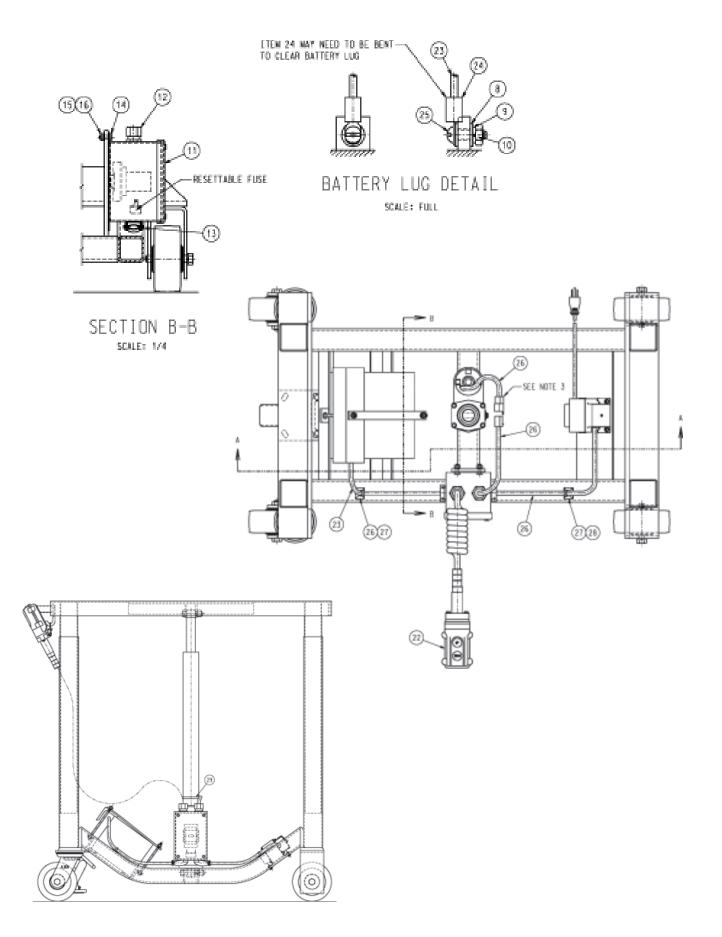
BATTERY OPERATED POST TABLES

L	REF	PART NUMBER	ER QTY DESCRIPTION	
		BP18-5		
	Α	1002-036-04	1	18" TRAVEL 1000 LBS. LINEAR ACTUATOR
	F	C141D	1	25 AMP BATTERY
	Е	B249C	1	5 AMP CHARGER
	G	80000294	1	2 BUTTON UP/DOWN SWITCH W/CORD
	D	77248-6M3	1	FLOOR LOCK
	В	C102PH	2	5" X 2" FIXED WHEEL
	С	C101E-01	2	5" X 2" SWIVEL CASTER
		BP18-10		
	Α	1002-036-04	1	18" TRAVEL 1000 LBS. LINEAR ACTUATOR
	F	C141D	1	25 AMP BATTERY
	Е	B249C	1	5 AMP CHARGER
	G	80000294	1	2 BUTTON UP/DOWN SWITCH W/CORD
	D	77248-6M3	1	FLOOR LOCK
	В	C102PH	2	5" X 2" FIXED WHEEL
	С	C101E-01	2	5" X 2" SWIVEL CASTER
		BP18-20		
	Α	1002-036-06	1	18" TRAVEL 2000 LBS, LINEAR ACTUATOR
	F	C141D	1	25 AMP BATTERY
	Е	B249C	1	5 AMP CHARGER
	G	80000294	1	2 BUTTON UP/DOWN SWITCH W/CORD
	D	77248-6M3	1	FLOOR LOCK
	В	C102PH	2	5" X 2" FIXED WHEEL
	С	C101E-01	2	5" X 2" SWIVEL CASTER

BATTERY OPERATED POST TABLES

REF	REF PART NUMBER QTY DESCRIPTION		DESCRIPTION
	BP12-5		
Α	1002-036-03	1	12" TRAVEL 1000 LBS. LINEAR ACTUATOR (MOTOR ONLY
F	C141D	1	25 AMP BATTERY
E	2800920	1	5 AMP CHARGER
G	80000294	1	2 BUTTON UP/DOWN SWITCH W/CORD
D	77248-6M3	1	FLOOR LOCK
В	C102PH	2	5" X 2" FIXED WHEEL
С	C101E-01	2	5" X 2" SWIVEL CASTER
	BP12-10		
Α	1002-036-03	1	12" TRAVEL 1000 LBS. LINEAR ACTUATOR (MOTOR ONLY
F	C141D	1	25 AMP BATTERY
Е	2800920	1	5 AMP CHARGER
G	80000294	1	2 BUTTON UP/DOWN SWITCH W/CORD
D	77248-6M3	1	FLOOR LOCK
В	C102PH	2	5" X 2" FIXED WHEEL
С	C101E-01	2	5" X 2" SWIVEL CASTER
	BP12-20		
Α	10025-036-06	1	12" TRAVEL 2000 LBS, LINEAR ACTUATOR
F	C141D	1	25 AMP BATTERY
Е	2800920	1	5 AMP CHARGER
G	80000294	1	2 BUTTON UP/DOWN SWITCH W/CORD
D	77248-6M3	1	FLOOR LOCK
В	C102PH	2	5" X 2" FIXED WHEEL
С	C101E-01	2	5" X 2" SWIVEL CASTER
D B	77248-6M3 C102PH	1 2	FLOOR LOCK 5" X 2" FIXED WHEEL





Page 22 — PRESTO OWNER'S MANUAL: P18, P12, BP18, BP12 SERIES

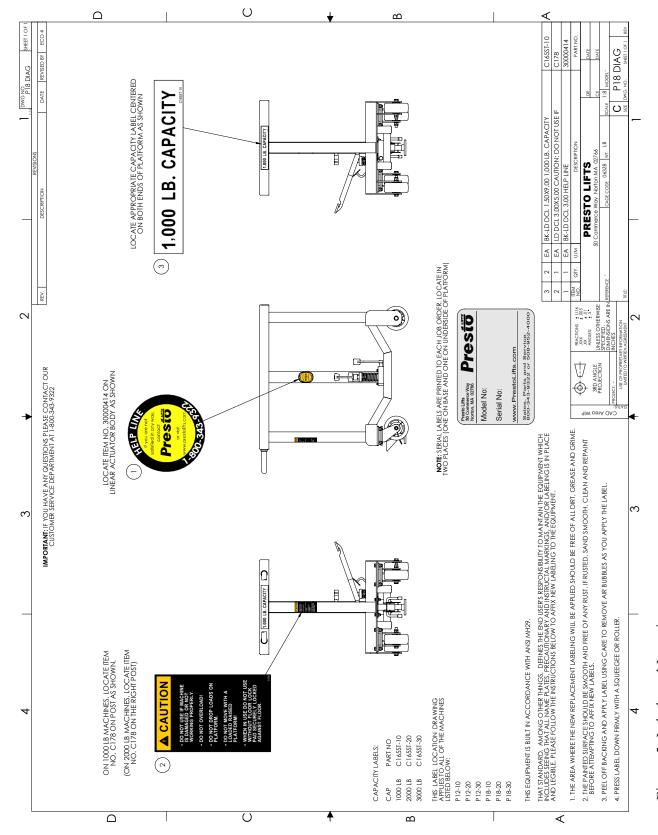


Figure 5: Labels and Locations

Ordering Replacement Parts

Presto Lifts has carefully chosen the components in your unit to be the best available for the purpose. Replacement parts should be identical to the original equipment. Presto Lifts will not be responsible for equipment failures resulting from the use of incorrect replacement parts or from unauthorized modifications to the unit.

Presto Lifts can supply all replacement parts for your lift. With your order, please include the model number and the serial number of the unit. You can find these numbers on the name plate.

To order replacement parts, please call the Presto Parts Department. Parts are shipped subject to the following terms:

- FOB factory
- Returns only with the approval of our parts department.
- Credit cards preferred (except parts covered by warranty).
- Freight collect for truck (except parts covered by warranty).
- Freight prepaid and invoice for small parcel shipments (except parts covered by warranty).
- The warranty for repair parts is 30 days from date of shipment.

Parts replaced under warranty are on a "charge-credit" basis. We will invoice you when we ship the replacement part, then credit you when you return the worn or damaged part, and we verify that it is covered by our warranty. Labor is not covered under warranty for Parts orders.

Presto Parts Department

50 Commerce Way Norton, MA 02766

Telephone: 800-343-9322 FAX: 888-788-6496 Email: service@PrestoLifts.com

www.PrestoLifts.com

Table 1 - Hydraulic Oil Specifications

If the lift will be used at normal ambient temperatures, Presto Lifts supplies the unit with Conoco Super Hydraulic 32 oil. This may be replaced by any other good quality oil with 150 SSU at 100° F and rust and oxidation inhibitors and anti-wear properties.

If the lift will be used at ambient temperatures below 0°F, use aircraft hydraulic oil. Use Type 15 aircraft hydraulic oil.

The following are equivalent to CONOCO SUPER HYDRAULIC 32:

TYPE MANUFACTURER

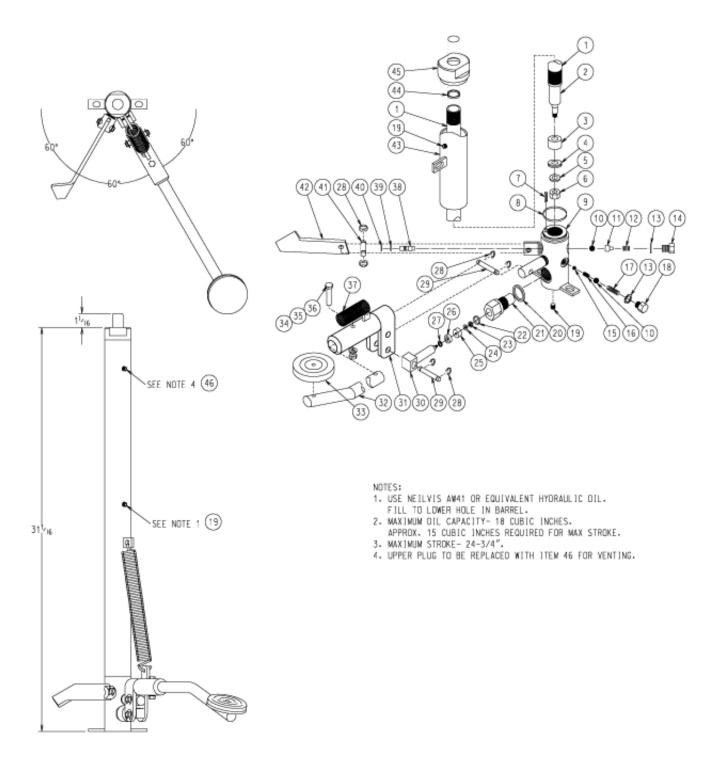
AW32CITGO

DTE 24EXXON/MOBIL NUTO H32EXXON/MOBIL

AMOCO AW32CHEVRON (AMOCO CO.)

ACAUTION

It is very important to keep the hydraulic oil free of dirt, dust, metal chips, water, and other contamination. Most of the problems with hydraulic systems are caused by contamination in the oil.



10	14	DDEATHED	14407
46	1	BREATHER	M427
45	1	CYLINDER NUT	30001325
44	1	RAM SEAL O-RING .813 ID X 1.06 OD	M424
43	1	OUTER CYLINDER ASSY. 52" LIFT	M426-52
42	1	RELEASE LEVER	M402
41	1	PIN	M403
40	1	RING, BACKUP SPLIT	M441
39	1	RELEASE PIN O-RING	M440
38	1	PIN. RELEASE	M442
37	1	PUMP LEVER RETURN SPRING	M429
36	1	NUT, 1/4"	N0040
35	1	LOCK WASHER. 1/4"	N0240
34	1	SCREW, HEX HD 1/4-20 X 1-3/4" LG	N0810
33	1	FOOT LEVER PAD	M437
32	1	FOOT LEVER	M436
31	1	PUMP LEVER BRACKET ASSEMBLY	80000835
30	1	PLUNGER	457
29	2	PIN	M423
28	6	RETAINING RING	PSL28A
27	1	BEARING PLATE O-RING	M407B
26	1	PLUNGER GUIDE BEARING PLATE	M407A
25	1	PLUNGER CUP	M448
24	1	WASHER, FLAT STL #10	M447
23	1	PLUNGER NUT 10-24 SELF-LOCK	M446
22	1	PLUNGER O-RING	M445
21	1	SLEEVE, PLUNGER	M444
20	1	GASKET, 1.25 DIA	M443
19	3	PLUG	N1200
18	1	BOLT, PUMP VALVE	M415
17	1	SPRING, PUMP CHECK	M413
16	1	SPRING, PUMP INTAKE	M438
15	1	PUMP INTAKE BALL, 1/4"	M439
14	1	BOLT, RELEASE	M419
13	2	GASKET, 23/32 OD X 1/2 ID X 3/32 THK	M414
12	1	SPRING, RELEASE	M417
11	1	POPPET	M416A
10	2	PUMP CHECK BALL 3/8"	M412
9	1	PUMP BODY	M410
8	1	RESERVOIR SEAL O-RING	M420
7	1	PIN, SPRING ROLL	M410-D
6	1	NUT, RAM CUP	M435
5	1	WASHER, RAM	M434
4	1	SEAL, DEEP Z	M433-01
3	1	PLATE, RAM GUIDE BEARING	M432-01
2	1	RAM, 52" LIFT	M431-52
1	1	CYLINDER, INNER 52" LIFT	M430-52
ITEM	QTY	DESCRIPTION	PART NO.

PARTS

Standard parts may be returned with a 20% restocking fee. Modified or custom-engineered parts are not returnable. Unfortunately, due to potentially concealed damage, all sales of electrical assemblies are final.

QUALITY ISSUES

Should you feel there is a quality problem, please contact the seller to ask questions and gather information on how to rectify the issue. Presto Lift Inc. reserves the right to determine potential credits, as a result of factory defects, based on its inspection of the merchandise.

GENERAL

All products shipped from our factory have passed Quality Assurance inspection and testing. The carrier of choice has signed for, and accepted the product in new working condition. The customer should inspect to ensure it is not received damaged, has no concealed damage or is not incomplete. Parts orders are determined to be complete based upon Presto Lift, Inc. inspection sheets and carrier shipping weights.

RETURN GOODS AUTHORIZATION POLICY

Presto Lifts provides the Return Goods Authorization (RGA) Policy, for specific models, as a courtesy to our distributors in the event they do not receive what they ordered. If a customer

wishes to return a Presto Lifts product, please contact the Customer Service Department and

request an RGA number. This request must be made on or before the fifteenth calendar day

following the date of Presto Lifts' invoice for the merchandise. Not all units are returnable.

Quantity orders and special designs cannot be returned under any circumstances. Presto Cus-

tomer Service reserves the right for final judgment on all product returns.

The RGA number must appear on the outside of any packaging material for a return to be ac-

cepted and processed by Presto Lifts. Customers shipping returns from the Continental US,

Canada, or Mexico have thirty (30) days from date of RGA issue to have the product arrive at

Presto Lifts' facility. All merchandise must arrive Free on Board at Presto Lifts' facility or the

shipment will be refused and returned to the sender. All credits are issued less restocking and

refurbishing charges, regardless if the merchandise was damaged in transit.

Return addresses: please refer to your RMA for the address to which your product should be

returned

Presto Lift Inc.

715 Highway 77

Manila, Arkansas 72442

Telephone: 800-343-9322

Fax: 888-788-6496

Presto Lifts Limited Warranty Policy

Presto Lifts warrants all of its products against defects in the welded structural frame and, if applicable, scissor legs from faulty material and workmanship for a period of five (5) years from the date of invoice.

All batteries and battery chargers have a limited warranty against defects in faulty material and workmanship for a ninety (90) day period from the date of invoice through Presto Lifts.

All other components have a limited warranty against defects in faulty material and workmanship for a two (2) year period from the date of invoice and 30 day limited warranty on labor. Please note that prior authorization from Presto Lifts is required on all warranty work.

There are no implied warranties of any kind, more specifically, there are no warranties of merchantability or fitness for any particular purpose. Presto Lifts' sole warranty shall be as set forth in this limited warranty.

Presto Lifts will elect to repair or replace a defective component without charge, if any components should become defective within the limited warranty period. Proof of purchase is required for warranty. The charge for shipping the defective component is the responsibility of the buyer and must be accompanied with an RMA number. The shipping charge to return the component to the buyer is the responsibility of Presto Lifts, Inc.

This limited warranty does not cover labor expense for removal or reinstallation of components after thirty days. This limited warranty shall not cover, among other things: damages resulting from foreign matter or water, failure to provide reasonable and necessary maintenance, and if applicable, use of product while charger is plugged into an AC outlet, or failure to follow operating instructions. The limited warranty is not valid for damage resulting from negligence, accident, unreasonable use, abuse or misuse, exceeding data plate capacities or altering the product without Presto Lifts authorization.

Presto Lifts expressly disclaims and excludes any liability for consequential, incidental, indirect or punitive damages or financial loss to people or property resulting from any breach of warranty or the operation or failure of this product.

Presto Lifts makes no representation that this product complies with local, state, or federal safety/product standards codes. Should this product fail to comply in any way with those codes, it shall not be considered a defect of materials or workmanship. Presto Lifts shall not be held liable for any damages resulting from noncompliance. It is the dealer's responsibility to exercise this limited warranty. This limited warranty is provided to the original purchaser (defined as the original end user) and is nontransferable. This constitutes the complete and final agreement involving Presto Lifts and limited warranty obligations for products.